



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Serial No. ....09/704,425  
Filing Date ..... November 1, 2000  
Inventor..... Kevin J. Nicholls et al.  
Assignee ..... Avista Advantage, Inc.  
Group Art Unit.....3629  
Examiner ..... Edward R. Cosimano  
Attorney's Docket No. ....AV2-012  
Title: Computerized System and Method for Providing Cost Savings for Consumers

**RESPONSE TO MARCH 31, 2004 OFFICE ACTION**

To: MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

RECEIVED  
JUL 07 2004  
GROUP 3600

From: George G. Grigel (Tel. 509-624-4276; Fax 509-838-3424)  
Wells St. John P.S.  
601 W. First Avenue, Suite 1300  
Spokane, WA 99201-3828

Dear Sir:

In response to the Office Action dated March 31, 2004, kindly amend the above identified application as follows.

Amendments to the Specification begin on Page 2 of this paper.

Amendments to the claims are reflected in the listing of claims which begins on page 21 of this paper.

Amendments to the drawings begin on page 37 of this paper and include both attached replacement sheets and an annotated sheet showing drawing changes.

Remarks and arguments begin on page 38 of this paper.